

**HAWC (Healing Abuse, Working for Change)
Position Description**

Position Title: Hospital Domestic Violence (Crossroads Program) Advocate **Effective Date:** 12/07/09

Team: Core Services Team

Reports to: Director of Trauma Recovery Services, HAWC **Revise Date:** 12/07/09

Position Summary:

This full time position provides advocacy services, as well as outreach and education at all NSMC (North Shore Medical Center) sites, including Salem and Union Hospitals. The advocate will provide timely services to meet the needs of patients and staff referred to the program. The position requires working closely with NSMC staff in providing safety and resources to victims of domestic violence. The Advocate will conduct training for nursing, medical, social work and security staff to insure appropriate screening and referral of victims.

Position Experience: Strong verbal and written communication skills

Prior experience working with victims of domestic violence preferred

Prior community outreach experience preferred

Crisis intervention experience

Public speaking experience

Experience facilitating groups

Bilingual preferred

Position Details:

- Provide crisis intervention and advocacy services to patients experiencing domestic violence, developing safety plans and providing links to HAWC community based services and other resources
- Facilitate the provision of services to clients with specialized needs; e.g. language groups, persons with disabilities, utilizing NSMC's Interpreter Services resources and other accessibility resources
- Collect data and submit on each client referred
- Conduct weekly HAWC support group for victims of domestic violence
- Train NSMC staff on the domestic violence screening policy and current protocol
- Conduct outreach to medical practices affiliated with NSMC
- Conduct outreach to community health centers; Market Square Health Center, North Shore Community Health Center, Lynn Community Health Center; Outpatient Mental Services, 172 Lafayette Street
- Promote awareness of the hospital program through internal and external marketing efforts and events
- Maintain supplies of Crossroads and HAWC materials throughout the NSMC
- Create Crossroads materials in English and Spanish and other languages, as needed
- Develop and maintain relationships with departments serving employees; security, employee assistance, human resources to assist staff experiencing domestic abuse
- Stay current with recent literature on the healthcare response to domestic violence through research and attendance at conferences
- Provide community education on domestic violence and HAWC services to human service agencies, colleges and universities, and other healthcare institutions
- Initiate and implement special projects; DV awareness month activities, specialized support groups, research projects
- Attend regular supervision, team meetings and staff meetings
- Participate in 24-hour after-hours "on call" rotation
- Be able to flex hours to meet the needs of the position

HAWC is an equal opportunity employer.

Please send resumes to: info@hawcdv.org

27 Congress St. Ste. 201

Salem, MA 01970